



FAQ (Frequently Asked Questions)

- 1.) What can I not bring to the dorms when I move in?
 - Students can find a detailed list of what can and cannot be brought into the dorms in the student manual found under the “Current Students” tab.
- 2.) Do I need to bring bathroom cleaning supplies?
 - Toilet paper, paper towels, hand soap, seat covers, and bathroom cleaning supplies are provided for the students. If they student would like to bring décor of any kind for the restrooms, they may consult with their RA.
- 3.) Do I need to bring my own dorm room cleaning supplies?
 - Students must provide their own room cleaning supplies which can include Lysol wipes, window spray, air fresheners, etc. as long as it does not contain any harsh chemicals and is approved upon by all roommates. A vacuum is not provided for the students. Students are encouraged to purchase a dorm sized vacuum with their roommates.
- 4.) Who do I go to if I have a question about dorm life?
 - For simple day-to-day questions, students may approach their RA’s. If they would like more information that an RA may not be able to provide, they may speak with their RD or Dean of Students. However, it is recommended that the student first seeks help or information from their RA because they are the first line of contact.
- 5.) How do I get my mail?
 - Mail is collected daily by the RA’s and RD’s. If a student receives any mail, a notice will be placed on their door. To receive their mail, the student must sign the notice confirming that they received their mail and turn in the notice to their RA or RD to receive their mail.
- 6.) What if my friends or family visit and want to see my room?
 - Visitors and guests are welcome, but must first receive a visitor’s pass from the Residence Office. Individuals who do not have a Visitor’s Pass will be asked to leave campus or to obtain one. Family is welcome to quickly visit your room with discretion. Please be mindful of those who may be showering, getting ready for the day, and sleeping. Please Note: Regardless of age or relationship- males are under no circumstances allowed in the female halls, and vice versa. Students, guests, or any visitors who violate this rule will be asked to leave campus. Off campus students are not permitted in the dorm halls.
- 7.) What if something is broken? Who will fix it?
 - If you find anything broken and would like to have it fixed, Maintenance Request forms are available outside of the Residence Office. Those are filled out by the student, turned in to the Residence Director and given to the Maintenance Director. Each situation is handled by urgency. If there is an emergency because of something broken, please alert the RD right away.
- 8.) What if someone offends me and there is a conflict I cannot resolve?
 - If the grievance is between two students, the situation can be brought to the attention of your RA. If it still cannot be fixed, the Dean of Students will intervene. If the student feels like this situation is serious and is offended, he/she can fill out a

grievance form and file it directly to the Dean of Students. A grievance can be filed against a student, staff member, professor, etc. Grievances are handled as confidentially as possible and are handled by the head of that department. (Dean of Students= RDs, RAs, Students; Dean of Academics= Professors, Classroom Situations; CFO= Kitchen. Maintenance; etc.)

9.) Can I have a pet?

- No animals are allowed on campus, in the dorm lobbies, rooms, restrooms, study rooms, etc. This includes but is not limited to: amphibians, reptiles, mammals, and fish. Students who violate this rule will be subject to disciplinary action. *If the student is in need of a service/therapy animal, it will be consulted with the Dean of Students.

10.) What time is curfew?

- Curfew is at 11:00pm on Mondays- Thursdays, and at 12:00am on Fridays & Saturdays.

11.) What if I am late because of a job or family situation?

- If the student has a job that will cause them to be late for curfew, the student must take initiative and responsibility and speak to their RA. Additionally, the student must let their RA know which nights they will be late and what time they will arrive on campus. In case of an emergency, student must notify their RA of what time they will be planning on returning to campus, or if they will not be returning back to campus that night. (Emergencies will be confirmed with the RD when the student returns)

12.) Can I stay somewhere else overnight?

- Students must fill out a weekend pass when leaving for the weekend or when staying the night elsewhere. If it is a group of students, the reason will be addressed with the RD. If a weekend pass is not filled out, or is filled in with false information, the student will be subject to disciplinary action.

13.) Where do I park? Am I allowed to park on campus?

- Students are given parking passes when they register financially, and will be given instructions on where to park.

14.) What if I do not get along with my roommates?

- If a situation rises within roommates, students are encouraged to try and solve the issue. First the two students who are having the issue can address it with one another. If that does not work, bring the RA into the situation. If the issue is still not resolved, the RD will intervene and meet with the Dean of Students to create a plan of action.

15.) If I am an off campus student, where can I hang out? Can I go into the dorms?

- Off campus students are not permitted in the dorm rooms, halls, restrooms, unless given permission by the RD or Dean of Students. This visit into the dorms must be quick. This rule is in place for the security and safety of our on-campus students who may not know who the off campus students are. The lobbies, library, classrooms, and Writing Center are all available for off campus students to hang out.